

# ABOUT COMPANY

Our journey began in 2016 with a vision to reshape the landscape of business operations in Southern Africa. Since then, we've dedicated ourselves to not only providing cutting-edge automation and control solutions but also to being a catalyst for transformation in the region. We take immense pride in being more than just a solutions provider; we are a partner in your business's journey towards success.

Our commitment to innovation, quality, and unwavering customer focus has earned us a reputation as a trusted ally for organizations seeking to evolve, adapt, and thrive in an ever-evolving digital world. At Tyflex Electric, your ambitions are our aspirations, and together, we'll illuminate the path to a brighter, more efficient future.



### OUR VISION

Our vision is to be the vanguard of innovation, driving the seamless transition from traditional workflows to an interconnected world of autonomous technologies. We aim to empower businesses with intelligent data collection and networking solutions that optimize operations and elevate decision–making processes.

### OUR MISSION

At Tyflex Electric, we are committed to delivering bespoke solutions that intelligently connect components within enhanced networked ecosystems. These solutions, crafted as unique combinations of hardware and software, are meticulously tailored to meet the distinct requirements of our clients, whether they belong to the public or private sector. We take immense pride in our ability to respond to solution needs efficiently and cost-effectively, always with a primary focus on customer satisfaction.

### KEY PILLARS

#### **EFFICIENCY ENHANCEMENT:**

At Tyflex Electric, our first and foremost pillar is the relentless pursuit of efficiency enhancement. We understand that time is money, and our mission is to make every moment count for your business.

- Data Precision: Our Scanning & Mobility solutions, including Barcode Solutions and Mobility Empowerment, are designed to capture data with pinpoint accuracy. This not only reduces errors but also eliminates the inefficiencies associated with manual data entry.
- **Seamless Communication**: VoIP Solutions from Tyflex Electric enable your team to communicate seamlessly, regardless of their location. This level of connectivity enhances decision-making speed and overall efficiency.
- **Optimized Networks**: In the realm of Networking Infrastructure, we meticulously design and optimize networks. This ensures that data flows smoothly and quickly, reducing downtime and bottlenecks.

#### **UNPARALLELED EXPERTISE:**

Our second pillar, Unparalleled Expertise, is what sets Tyflex Electric apart. We believe that the right team with the right skills can turn any challenge into an opportunity for growth.

- **Technical Excellence**: Our team comprises experts who excel in both technical and non-technical domains. They bring a wealth of experience, dedication, and professionalism to every project.
- **Continuous Training**: To stay ahead in the fast-evolving world of technology, our team undergoes continuous training and certification. This guarantees that they are always up to date with the latest products and technologies, ensuring that you receive the highest quality service.

#### **CUSTOMER-CENTRIC APPROACH**

Our customers are at the heart of everything we do. Our third pillar, the Customer-Centric Approach, underlines our commitment to building strong and lasting relationships.

- **Tailored Solutions**: We recognize that every business is unique. Our approach involves crafting bespoke solutions that cater specifically to your needs, whether you're in the public or private sector.
- **Efficiency and Cost-Effectiveness**: We don't just aim for solutions; we aim for solutions that are efficient and cost-effective. This approach ensures that your investments provide a rapid and substantial return on investment.
- **Customer Satisfaction**: The ultimate goal is customer satisfaction. We measure our success by how satisfied our clients are with our services. Your success is our success, and we take that to heart.



### OUR SOLUTIONS

At Tyflex Electric, we are Southern Africa's rising authority in automation and control solutions. Our offerings encompass a wide spectrum, including:

#### SCANNING & MOBILITY

At Tyflex Electric, we excel in delivering comprehensive Scanning & Mobility Solutions designed to streamline data collection and management. Our offerings encompass a spectrum of high-tech solutions tailored to your unique operational needs:

- Barcode Solutions: Our Barcode Solutions are the bedrock of efficient data handling. We provide state-of-the-art barcode hardware, including scanners, printers, mobile computers, and sophisticated software. These solutions are engineered to simplify complex operations, enhancing data accuracy and reducing manual labor.
- Mobility Empowerment: In today's fast-paced world, mobility is key. We
  offer a suite of solutions that enable your workforce to stay connected and
  productive while on the move. From mobile data collection tools to rugged
  handheld devices, Tyflex Electric empowers your team to work efficiently,
  regardless of location.

#### **VOIP SOLUTIONS**

Communication is the lifeblood of any business, and at Tyflex Electric, we take it to the next level with our VoIP Solutions. Our offerings span a wide spectrum to ensure seamless connectivity and efficient communication:

- IP PBX Systems: Our IP PBX systems redefine office communication, enabling cost-effective and feature-rich calling capabilities.
- **Gateways**: Tyflex Electric provides advanced gateways that facilitate smooth communication between different networks, ensuring your business stays connected.
- **IP Phones**: We offer a range of IP phones, combining sleek design with cutting-edge technology to provide high-quality voice communication.
- **Network Infrastructure**: A solid foundation is crucial. We provide robust network infrastructure solutions to ensure that your voice and data networks are reliable and efficient.
- **Cloud-Based Solutions**: Embrace the future with our cloud-based VoIP solutions, allowing your business to scale and adapt quickly while reducing infrastructure costs.
- Call Center Services: Tyflex Electric's call center services empower your customer support operations, enhancing customer satisfaction and improving business outcomes.



### OUR SOLUTIONS

At Tyflex Electric, we are Southern Africa's rising authority in automation and control solutions. Our offerings encompass a wide spectrum, including:

#### **DATA CAPTURE SOLUTIONS**

AEfficient data capture is essential for informed decision-making. Tyflex Electric offers a comprehensive suite of Data Capture Solutions to empower your business:

- Rugged Data Capture Devices: In challenging environments, you need rugged tools. Tyflex Electric provides robust data capture devices capable of withstanding harsh conditions.
- **Precision Data Capture Tools**: Speed and accuracy matter. Our precision data capture tools are designed for lightning-fast and error-free data collection.

#### **NETWORKING INFRASTRUCTURE**

A strong networking foundation is the backbone of modern businesses. Tyflex Electric delivers robust Networking Infrastructure solutions to ensure seamless connectivity and data management:

- **Network Design & Optimization**: We design and optimize networks to meet the unique demands of your business, ensuring maximum performance and reliability.
- **Security Solutions**: Protect your data and operations with our cutting-edge security solutions, safeguarding your network from threats and vulnerabilities.
- **Scalable Networking**: Our networking infrastructure solutions are scalable, allowing your business to adapt and grow without compromising on performance.

Tyflex Electric doesn't just offer solutions; we provide tailored, high-tech strategies to elevate your business. From efficient data handling and communication enhancements to secure networking foundations, we empower your journey from analog to autonomous, ensuring you remain agile and competitive in today's dynamic business landscape. Choose Tyflex Electric, where innovation meets excellence.

## GET IN TOUCH

We want to hear from you! at Tyflex, we value your feedback and strive to provide exceptional customer service. Whether you have questions about our services, need technical support, or want to share your experience with us, our team is here to assist you. You can connect with us via phone, email, or live chat, and our knowledgeable and friendly customer service representatives will be happy to assist you.

We also invite you to follow us on social media to stay up to date on the latest news and updates from Tyflex. We look forward to connecting with you

#### **CONTACT US:**

- +2638677174836
- www.tyflex.co.zw
- admin@tyflex.co.zw
- 122 Chiremba Road, Cranborne, Harare, Zimbabwe