

Amazon Quick for SMB

Amazon Quick

Amazon Quick gives customers and employees fast, self-service access to answers so they aren't waiting in a queue for routine questions. Chatbots handle common queries and simple tasks automatically. Start with one focused use case — customer FAQs or internal helpdesk — and expand as you see value. Tyflex designs, implements and helps run it on AWS, so you get the benefit without a large technical team.

WHAT TYFLEX DELIVERS

- One focused Amazon Quick use case live first, while existing channels keep running
- Self-service answers on demand for customers and employees, in plain language
- A path to add more questions, tasks and channels over time as results come in
- Design, build and ongoing tuning handled by Tyflex as your AWS partner

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Solution content adapted from AWS Partner Ready Content. Stat figures are AWS's published global benchmarks; sources on the web page for this solution. Pricing on request.